

SERVICE CHANGE IMPACT ASSESSMENT

SCIA 20 (21/22)

Chief Officer:	Sarah Robson	Service:	People and Places
Activity	Housing Advice	No. of Staff:	5.5 FTE

Activity Budget Change	Year: 2021/22 Growth / (Saving) £000	Later Years Comments (ongoing, one-off, etc.)
Homelessness	100	Ongoing

Reasons for and explanation of proposed change in service

Since the introduction of the Homelessness Reduction Act, all councils have seen an increase in the number of households presenting as homeless or threatened with homelessness. As a result, this Council has seen an increase in the use and cost of temporary accommodation. The length of time customers stay in temporary accommodation is often longer due to lack of suitable move-on accommodation.

Key Stakeholders Affected

Homelessness households

Likely impacts and implications of the change in service (include Risk Analysis)

The cost of expensive temporary accommodation, including nightly paid accommodation places a budget growth pressure on the Council.

The Council currently receives Government funding to support homelessness via the Flexible Homelessness Support Grant. 2021/22 funding allocation has still to be confirmed. The funding is used to support homelessness prevention staffing costs but is also used to support temporary accommodation costs for homeless households.

Risk to Service Objectives (High / Medium / Low)

Medium

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2020/21 Budget	£'000	Performance Indicators		
Operational Cost	365	Code & Description	Actual	Target
Income	(132)	LPI_HS A 03 - No. of households in All type of Emergency and Temporary Accommodation	86	80
Net Cost	233			

Equality Impacts

Members are reminded of the requirement, under the Public Sector Equality Duty (section 149 of the Equality Act 2010) to have due regard to (i) eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act 2010, (ii) advance equality of opportunity between people from different groups, and (iii) foster good relations between people from different groups. The decisions recommended through this paper directly impact on end users. The impact has been analysed and does not vary between groups of people. Regardless of different groups of people, all customers have to be consistently supported in line with Housing legislation.